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**FLOATING SUPPORT WORKER JOB DESCRIPTION**

**Job Title:** Floating Support Worker

**Responsible to:** Service Manager

**Contract Type:** 12 months fixed term

**Salary:** £24,758 - £26k depending on experience

**Working hours:** 35 hours per week

*This post is open to female applicants only as being female is deemed to be a genuine occupational requirement under Schedule 9, Paragraph 1 of the Equality Act 2010.*

**Job Summary**

The post holder will be responsible for delivering Floating Support advocacy and support to Black, Asian and Minority Ethnic and Refugee (BAMER) women over the age of 16 in London who have experienced any form of Domestic Abuse & Harmful Practices; and are assessed to be at standard/medium risk of further abuse.

The post holder will provide women centred support which will include a needs and risk assessment, and will put in place a safety and support plan to help reduce risk, increase safety, and support women to cope and recover from domestic abuse. They will have an excellent understanding of the causes and effects of domestic abuse on women and children, as well as an understanding of the criminal justice system, MARAC, safeguarding procedures and safety planning options available to support survivors of domestic abuse.

# Main Duties and Responsibilities:

1. To work with women for up to 6 months providing weekly one-to-one support and interventions, information and guidance, advocacy and support to women who are referred to Imece as a result of experiencing domestic abuse and harmful practices.
2. Deliver weekly casework to a caseload of up to 30 women who have been assessed as ‘medium or standard risk’ of domestic abuse. This will include risk management and safety planning, criminal and civil remedies, exploration of housing options and support to access housing, support with mental health and wellbeing, immigration and welfare rights, and support to keep her children safe.
3. Risk management and Safety Planning will include MARAC and Safeguarding referrals, effective multi-agency working with a range of partners including Police, Social Services, and Health Providers etc.
4. To work with people to identify their abilities and where appropriate support them to develop the required skills for independent living and develop action plans for skills development i.e. managing money, obtaining ID, making decisions etc.
5. To ensure people have money management skills in preparation for accessing housing options to ensure they have the resilience and astute financial skills to maintain independent living (especially if they have been living in supported accommodation).
6. Ensure women are made aware of their rights and options in all areas needed to reduce risk of domestic abuse, increase their safety, and support them to live lives free of domestic abuse.
7. Support women who are survivors of domestic abuse to understand power and control, the effects of domestic abuse and to increase their awareness of the signs of domestic abuse and how to access support for their future safety.
8. Identify and respond to any needs and/or safety concerns for children of the women the Floating Support Worker is supporting; ensuring that any risks/needs identified are addressed directly with the woman and where necessary referrals are made to relevant agencies.
9. Work collaboratively with multiagency partners inclusive of participating in conferences in respect of children and adults at risk as required, providing reports and undertaking actions as necessary.
10. Ensure compliance with all of Imece’s legal and contractual reporting requirements
11. Adhere to all Imece’s policies including (but not limited to) case recording and monitoring protocols, confidentiality, safeguarding and data protection.

# General duties:

1. To liaise with a range of agencies to promote the interests of BAMER Women as it relates to their advice and information needs.
2. To maintain detailed knowledge of relevant areas of family law, destitute domestic violence concession, social welfare law, including benefits, housing, debt, employment, and immigration.
3. To promote and ensure compliance with IMECE Women’s Centre’s Diversity Policy and strategies; to value diversity and equality of opportunities, and find innovative and creative ways of engaging with all sections of the local community.
4. Participate in supervision, training and meetings as required and work as a member of the team to ensure effective delivery of service and individual workplans.
5. Work across teams and undertake such other duties, appropriate to the grade and character of the work, as may reasonable be expected.

**PERSON SPECIFICATION**

A = Application Form I = Interview

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| **Experience, Knowledge and Skills** | |  |
| **1.** | A thorough understanding of the dynamics of domestic violence and its impact on women, children, families and communities | **AI** |
| **2.** | Must be a Turkish Speaking woman (Section 7.2 9e SDA 1975 applies). Desirable if can speak Kirmanci or Zazaki. | **AI** |
| **3.** | Knowledge of the issues facing women, children and young people from BAMER communities (including Turkish, Kurdish and Cypriot Turkish) affected by violence against women along with the ability to identify women’s individual and collective needs | **AI** |
| **4.** | Relevant Homelessness, Housing Management or Supported Housing qualification (NVQ, HNC) or equivalent experience of working within a similar role with knowledge of Housing legislation & welfare benefit legislation | **AI** |
| **5.** | Experience of working respectfully with individuals offering advice, guidance and support on housing and tenancy related information | **AI** |
| **6.** | An excellent understanding of the criminal justice system and relevant legislation with particular regard to legal and civil options, housing, benefits, matrimonial and children | **AI** |
| **7.** | Non-judgemental, non-directive and anti-discriminatory approach to empowering women | **AI** |
| **8.** | Experiencing of working within safeguarding frameworks and a good knowledge of legal and welfare issues relating to children and young people | **AI** |
| **9.** | Experience of working in partnership with other agencies | **AI** |
| **10.** | An ability to manage, organise and prioritise own workload and to work independently and as part of a team within a framework of policies and procedures | **AI** |
| **11.** | Excellent communication skills with the ability to communicate effectively   * with service users and statutory, voluntary, and other stakeholders * verbally and in writing * advocating for service users, raising awareness of VAWG issues and representing **IMECE** | **AI** |
| **13.** | A broad base of administration skills including ability to maintain records and use IT and paper-based systems proficiently | **AI** |
| **14.** | Able to demonstrate shared values and behaviours with Imece including (but not limited to) Imece’s feminist approach to VAWG | **AI** |
| **15.** | Flexible, proactive approach and a good ability to prioritise work | **AI** |
| **16.** | Clear boundaries and a willingness to accept line management and make effective use of supervision | **A** |
| **17.** | Evidence of continuing professional development | **A** |
| **18.** | Able to work evenings and work at weekends occasionally when required | **A** |